



GROUP BENEFITS CONTACT LIST

Rice Financial Group Inc. is committed to providing you with the best products and services available in the financial services marketplace. The following is a summary of how your group benefits administration team can be of service to you.

Sherri Norris-Dyck	Ext 7113	Manager, Group Benefits Administration	snorris-dyck@ricefinancial.com
Paula Vosper	Ext 7129	Group Accounts Coordinator	pvosper@ricefinancial.com
Jade Kimmins	Ext 7126	Life & Disability Benefits Coordinator	jkimmins@ricefinancial.com
Alicia Kszywisko	Ext 7128	Customer Care Representative	akszywisko@ricefinancial.com

General Inquiries

Please contact our office at 1.800.665.1234 or by email at eebenefits@ricefinancial.com

Sales & Service

Please contact your Employee Benefit Consultant

Claim Inquiries

Extended Health and Dental claims

When you have questions regarding your group extended health and dental coverage you can contact Sun Life Financial easily....

- **Telephone:** You can contact a Sun Life Financial Customer Care Representative Monday to Friday (excluding holidays) between 5:00 a.m. and 5:00 p.m. PST by calling their national toll free number 1.800.361.6212.
- **Internet :** www.sunlife.ca/member
- **Mail to:** Sun Life Assurance Company of Canada
Health Claims Office
PO Box 2880, Station Main
Edmonton, Alberta T5J 4S6

Life, Disability, Accidental Death & Dismemberment, and Critical Illness claims (if applicable)

Please contact our office at 1.800.665.1234

Forms

All forms required to administer the CoreLink plan can be found under the Plan Administrators section at www.ricefinancial.com/employer_solutions/small_business.html