

click, click... wow!

You'll be amazed at the Group Benefits information you'll find on the Internet

It's never been easier to access your personal medical and dental benefits information. You can*:

- Submit claims
- Have claim payments deposited directly into your bank account
- Print personal claim forms
- View or print details of your claims
- Print a personalized Pay-Direct drug card
- Find out how much is left in your Health Spending Account (if applicable)
- Look up when you are eligible for your next pair of eyeglasses or dental recall exam
- Find out about medical coverage before travelling out-of-province
- Link to your Group Retirement Services account (if applicable)

* The features of Plan Member Services may vary according to your plan.

click, click... wow!

Connect to your Group Benefits on the Internet

Visit www.sunlife.ca/member and enter your Access ID and password. (For your Access ID, register online.)

Print your Access ID here:



it's for you!



Access to your benefits information is as close as your nearest touch tone phone. You can:

- Check the payment status of your recent health and dental claims
- Check whether your claim has been entered into our system and is “under review” or “paid”
- Find out how much is left in your Health Spending Account (if applicable)
- Transfer to speak with a Customer Care representative (available Monday to Friday, excluding holidays, between 7:00 A.M. and 8:00 P.M. EST)

Connected to our state-of-the-art claims administration system, the information you hear is accurate, timely and confidential.

Group Benefits are provided by Sun Life Assurance Company of Canada, a member of the Sun Life Financial group of companies.

it's for you!

Connect to your Group Benefits on the telephone

Call the Customer Care Centre at 1 800 361-6212
When prompted, enter your Access ID and password.

(For your Access ID, register online at www.sunlife.ca/member or give us a call.)

